

Minutes of COMMUNITY SECTOR RESPONSE GROUP

28 September 2021 10.30-12.30am via Google Meet

Present

Carl Cooper	Chief Executive, PAVO (Chair)
Michele Muireasgha	PAVO Head of Third Sector Development
Claire Sterry	PAVO Senior Officer Third Sector Development
Sharon Healey	PAVO Senior Officer, Community Connectors, Powys Befriending
Graham Evans	PAVO Network Development Officer North Powys
Hayden Taylor	PAVO, Social Value Development Officer
Joe Wellard	RPB, Interim Lead for Partnership Board
Rachel Evans	PCC, Health and Social Care Change Manager (Live Well)
Louise Richards	PTHB, Joint Health and Care Strategic Workforce Planning Manager
Becky Evans	Credu, Team Leader for Powys (present until 11.30am)
Jackie Charlton	County Councillor for Llangattock
Yasmin Bell	Citizens Advice Powys, Chief Officer
Janet Haynes	Dementia Matters in Powys
Laura Burns	Llanwrtyd Wells Community Transport/ CSRG Builth & Llanwrtyd
Ann MacGarry	Machynlleth Town Councillor/Mach Locality network
Jasmin Hatter	One Brecon, Youth Lead Representative
Ruth Middleton	PAVO, Admin Support

1. Apologies

Annie England	Knighton/Presteigne Locality Network
Catherine Cadwallader	Knighton/Presteigne Locality Network/Knighton Community Centre
Claire Bounds	Llanidloes Locality Network.
Hedda Kaphengst -	Hay/Talgarth Locality Network
Claire Carter	Machynlleth Locality Network – (Ann MacGarry representing)

2. Notes from previous meeting and Matters Arising

Approved as a true and accurate record.

3. Action Log

4. Workforce Futures Volunteering

Louise Richards, Joint Health and Social Care Strategic Workforce Planning Manager, Powys Regional Partnership Board presented The Health and Care Academy Model for Powys, part of a Wales-wide response to increase local access to education, training and development across the health and social care sector, specifically focused on the workforce close to home in Powys and especially for the younger population to enable us to grow our own workforce in the County. The presentation was included in the documents for the meeting. https://drive.google.com/file/d/13oF0f1vAx118wPbufrSYI_qzSiOyk7s9/view?usp=sharing

There are four schools within the Academy: Research, Development & Innovation; Professional & Clinical Education and Training; Leadership; School of Volunteers & Carers. The School of Volunteers and unpaid carers will focus on providing education, training and development support to volunteers and carers. There will be a skills development portfolio on offer, and access to adaptive living spaces where volunteers and carers can see the latest home gadgets and technology that support people to live independently. The school will also offer a range of opportunities to connect with others through virtual and face to face forums and career pathways.

The first physical build has been completed and ready for opening on 1 October and will be operating as a hub and spoke model, capitalising on a digital structure eg Care & Volunteer forum and one site with others around Powys sharing in the Forum. The second phase to Bronllys site will be the adapted living space due to be completed end of March 2022. Setting of the foundations for the project is being done now whilst working up a 3-year plan and operational plan.

The second physical site is planned for Newtown but not for some time yet. Currently trialing next generation of artificial learning called 'Hollow Lens' simulation, a computer in a set of glasses.

Jackie Charlton felt it important that people know that this is all going on and Louise agreed that they will need to start showcasing the progress being made. **Action: Louise**

For more information visit: <https://www.powysrpb.org/workforce-futures>
<https://en.powys.gov.uk/article/11565/Powys-Health-and-Care-Academy-Skills-Hwb>

5. Overview of feedback from local support networks

Carl summarised the purpose of this group as a means of developing a grassroots up/not top down approach with 13 Local Support Networks across Powys being the engines of the CSRG. PAVO's job is to support, coordinate and help this to happen.

Sharon presented the Quarter 2 Locality Network Overview Report summarising some of the Locality Network's activities since the last meeting. The Report was included in the papers for the meeting.

It was encouraging to note that 132 participants and 61 organisations had attended meetings but there was still a need to encourage other organisations to attend these meetings.

Sharon highlighted what was working well across the Networks and the good practice in communities that is shared so that they learn from one another. Sharon also summarised the support that was required.

Lack of Volunteers:

PAVO's Emma Coates and Leon Shearer are linking in with groups and looking at how to replicate around the County.

Michele informed that a Mid-Powys organisation that delivers around 300 meals a week is struggling. The amount of referrals from GPs, social services and self-referrals is not sustainable. PAVO has put a strong package of support for them.

Community transport gaps in the Mid-Powys:

Llandrindod people have been unable to get to COVID vaccination appointments and there have been extra journeys to hospitals such as Swansea. There is a desperate need for volunteers to cover the area to ease pressures. There is a need to look at the referrals and how the service can run in Llandrindod.

Powys Volunteer Centre is looking at Online Recruitment Fairs in localities. Claire to ensure the need for volunteer drivers in Llandrindod is included. **Action: Claire**

Risk assessments face to face meeting for community groups:

Support has been offered to those organisations that have expressed concern. Organisations are encouraged to contact Louise Hardwick, PAVO's Development Officer for Community Buildings can help.

Rachel Evans, Health and Social Care Change Manager (Live Well) PCC, informed that Commissioned Services are keen to attend and support at the Locality meetings to understand some of the barriers of living a good life.

It was agreed that Sharon contact Rachel to set up a meeting to look at the information and how to impart to different areas to make best use of the knowledge. **Action: Sharon**

It was highlighted that the School of Volunteers and Carers would be of interest to NPTC. Louise is connecting with them and will ensure that the Comms Team is distributing information around some of the programmes and will ensure clearly aligned with the Academy. **Action: Louise Richards**

6. Issues from the Grass Roots

Credu

Becky Evans informed that the Schools Project come to end in January so Credu will be looking for funding.

They are receiving 100 new referrals per month from an average of 70 before COVID, and the complexity is increasing and staff and people are fatigued.

Development of possible alternative daycare support around Ystradgynlais – day/care users and carers have been consulted and they are looking for suitable buildings. Liaising with the hospital regarding starting gardens up again, activities in the community/volunteer centre/community centre. Hope to find gaps ie medical care aspect. The day centre support project from Ystradgynlais has been shared with interested organisations in the Welshpool area for them to duplicate this work with support from Credu

PAVO has a dedicated officer, Louise Hardwick, supporting community buildings and village halls. Louise may be able to offer some help and cooperation as regards venues.

Credu still has respite monies – notify Becky if anyone knows of anyone needing help. becky@credu.cymru

Llangattock - Jackie Charlton highlighted a Report on **Child Poverty in Powys** and the use of foodbanks has greatly increased and expected to increase further putting them under massive pressure. How prepared are we in the voluntary sector?

https://drive.google.com/file/d/1qgE5XVU5O_j9oU2rVhWT7mU35FIEiyrL/view?usp=sharing

CAB - Yasmin Bell added that the removal of the £20 universal credit and the hike in energy costs, impacts on child poverty. CAB teams are trained, approved so that they can access as many funds as possible to help people. They need to know people's financial situations but this can be difficult as a lot of people's relationships/ breakdowns/bereavements result in people not always understanding their household finances. They are working with that to ensure people understand their monthly income and expenditure. They try to create different access options, face to face, website etc. Other developments will be coming out in the next 3-4 weeks but it is all a big challenge.

Carl asked the meeting if there was anything that this group can collectively do to step up to the challenge and help support the emerging problems?

Louise Richards suggested, from Academy prospective, use of a digital platform to share information. It was agreed that Yasmin and Louise meet to see how to use the Academy as a platform to get information out so that volunteers and carers are aware of what is available to them. **Action: Louise Richards/Yasmin Bell**

It was further agreed that the information can be shared through the Networks.

Action: All

Rachel Evans left the meeting 11.55am

DMiP - Janet Haynes informed that Dementia Matters in Powys are starting to do face to face again at various Powys venues. Janet to share with PAVO to disseminate through their channels. **Action: Janet**

Awarded grant from SVF to merge with face to face. Janet to speak with Louise on how Academy can link up. Looking at digital equipment to make it work. Working with Alzheimers Society to avoid duplication work but in

collaboration. Virtual session for people to log in and do exercise. Working with agencies such as Sound and Beat it percussion. Referrals can go into DMiP, looking at early diagnosis so can support people.

DMiP in need volunteers – Claire to include in Volunteer fare.

Action: Claire

DMiP is looking for Guest Speakers at their meetings to talk about line of work/share stories for members and carers to ask questions eg had Welsh Ambulance. Yasmin from CAB offered. PAVO will share too.

Action: Yasmin & PAVO

7. Funding and Funding Requirements: Social Value Investment Fund Update

Through RPB the Integrated Fund makes money available to support and invest in Social Value initiatives that help people improve their wellbeing.

Haydn reported on the Social Value Development Fund. The SVF closed at the end of July, with just over £50,000 worth of bids for a £170,000 fund. It's worth noting that nearly all of those bids would have been unsuccessful. After extending the deadline by two weeks, 26 applications were received worth a total of £380,000. Haydn worked closely with 11 groups on their bids during this time, around half of which were successful in their applications. The panelists agreed to fund 12 bids, worth a total of £89,678 and it was decided to open the fund up for a second round. Haydn provided detailed feedback to 14 groups which were unsuccessful in their initial application, and encouraged them to reapply (six of which did). In total for round 2, 9 applications were received worth a total of £187,393.50. For round 2 two groups were funded for a total of £80,322. Hayden worked closely with these six groups on their applications, and both of the successful groups had received extensive support on their bids. Haydn provided detailed feedback to the seven unsuccessful applicants on why their bid was not chosen. Some existing projects are getting off the ground over the next six months and Haydn will provide an update at the next meeting.

Joe Wellard talked of the next steps and how to build on what has been achieved, keen to see the impact that the money has had and how to prioritise the money coming into the RPB next year. A national workshop is soon to be held in October that shares learning with other areas across Wales about this fund with a broader conversation of the impact of social value across Wales and how we enhance to deliver on some of the priorities.

Claire Sterry informed of the Youth Led Grant Scheme open until 5pm Thursday for projects for young people between 14-25 to encourage them to volunteer. Young people write the application and they are assessed by Young people. Maximum £750. https://www.pavo.org.uk/news/article/news/youth-led-grant-scheme-2021-2022.html?no_cache=1&cHash=9473f15db576e22b8068a1d360af86bb

Youth endowment Fund – “A supportive home – helping families to overcome challenges” open until 1 Dec. <https://youthendowmentfund.org.uk/grants/a-supportive-home/>

Michele informed of a Welsh Government Transport Grants Local Transport Fund, Resilient Roads Fund and Ultra Low Emission Vehicle Transformation Fund that appears to be for local authorities only. Joe will enquire if Powys County Council have applied.

Action: Joe

<https://gov.wales/sites/default/files/publications/2020-12/local-transport-capital-grants-guidance-to-applicants-2021-22.pdf>

8. Future Agenda items

Carl informed that Pembrokeshire Statutory and Voluntary sector are working together in establishing a Pembrokeshire Community Fund and attracting various sources into that fund and setting it up as separate legal identity, governed by people in various sectors.

It was agreed that Carl contact a representative from the group to attend this meeting.

Action: Carl

The recent enormous pressure on public services particularly health & care services and social care was highlighted. Services have gone into emergency plans due to having to treat the current state of affairs and an emergency situation. One of the things this has highlighted is a need for low level practical help and support eg making of meals, change light bulb, dog walking, house cleaning. This group could potentially look at how we might consider the potential of putting something together, co-ordinated across Powys.

It was agreed that some homework and preparatory work would need to be done with some information and suggestions to bring to the next meeting for colleagues to consider. It was agreed that Michele take the lead.

Action: Michele/All

- **Update on Workforce Futures Framework – Louise Richards**
(standing agenda item)
- **Funding** (standing agenda item)

9. AOB

Graham will be contacting Ann MacGarry regarding Machynlleth volunteers.

10. Date of Future Meetings

Quarterly – plan year ahead.

Action: Ruth

ACTION LOG

Blue – completed Green – up to date but not yet complete Amber ongoing/progress still needed

Date of meeting	Agreed Action	Responsible person	RAG Rating	Update for next meeting
21/03/23/3 21/09/28/3	Clair & Rachel to meet regarding SS if the situation has changed for them	CS / RE	Amber	
21/03/23/4 21/09/28/3	The programme has linked up with Digital Communities Wales to support. Louise and Claire Bounds to link up and discuss further	LR/CB	Amber	
21/03/23/5	There is a need to give support to leaders of community groups. Support has been given through the Network Development officers	TD	Blue	
21/6/29/8	CAB Powys self help to be looked at relating to individuals. Identified changes and improvement to include on website eg more pages for categorised appointments. Remain ongoing	SH	Amber	

21/09/28/4	<p>Health & Wellbeing Academy - It was felt important that people know that this is all going on and Louise agreed that they will need to start showcasing the progress being made.</p> <p>It was also highlighted that the School of Volunteers and Carers would be of interest to NPTC. Louise is connecting with them and will ensure that the Comms Team is distributing information around some of the programmes and will ensure clearly aligned with the Academy.</p>	LR		
21/09/28/5	<p>Powys Volunteer Centre is looking at Online Recruitment Fairs in localities. Claire to ensure the need for volunteer drivers in Llandrindod is included.</p> <p>DMiP need volunteers – include in Volunteer fair.</p>	CS		
21/09/28/5	<p>Quarter 2 Locality Network Overview Report - It was agreed that Sharon contact Rachel to set up meeting to look at the information and how to impart to different areas to make best use of the knowledge.</p>	SH/RE		
21/09/28/6	<p>Jackie Charlton to circulate Child Poverty in Powys Report</p> <p>Louise Richards suggested, from Academy prospective, use of a digital platform to share information. It was agreed that Yasmin and Louise meet to see how to use the Academy as a platform to get information out so that volunteers and carers are aware of what is available to them.</p>	<p>JC</p> <p>LR/YB</p>		

	It was further agreed that the information can be shared through the Networks.	All		
21/09/28/7	Welsh Government Transport Grants Local Transport Fund, Resilient Roads Fund and Ultra Low Emission Vehicle Transformation Fund that appears to be for local authorities only. Joe will enquire if Powys County Council have applied. https://gov.wales/sites/default/files/publications/2020-12/local-transport-capital-grants-guidance-to-applicants-2021-22.pdf	JW		
21/09/28/8	Pembrokeshire Community Fund It was agreed that Carl contact a representative from the group to attend this meeting.	CC		
21/09/28/8	A need for low level practical help and support. This group could potentially look at how we might consider the potential of putting something together, coordinated across Powys. It was agreed that some homework and preparatory work would need to be done with some information and suggestions to bring to the next meeting for colleagues to consider. It was agreed that Michele take the lead.	MM/All		
21/09/28/5 &6	PAVO has a dedicated officer, Louise Hardwick, supporting community buildings and village halls. Louise may be able to offer some help and cooperation as regards venues and risk assessments.	All		
21/09/28/6	Credu still has respite monies – notify Becky if anyone knows of anyone needing help. becky@credu.cymru	All		

21/09/28/6	<p>Janet Haynes of DMiP to share face to face meetings being set up around Powys with PAVO to disseminate through their channels.</p> <p>DMiP is looking for Guest Speakers at their meetings to talk about line of work/share stories for members and carers to ask questions eg had Welsh Ambulance. Yasmin from CAB offered. PAVO will share too.</p>	<p>JH</p> <p>YB/MM</p>		
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